

Communication Matrix Monetization FAQs

WHAT'S CHANGING?

Beginning in 2021, we will begin charging fees to those who save assessments online more than 5 times in a 12-month period.

WHY IS IT CHANGING?

In the past, support for the Communication Matrix has been funded by a series of U.S. Department of Education grants, as well as donations from users. In order to make the site a self-sustaining service that will remain available to the public at a low cost, we will charge nominal fees to those who use the online assessment more than 5 times in a year. All fees will be used to cover the expenses of maintaining the website including:

- Providing technical support
- Updating content on the website
- Adjusting formatting to reflect browser updates
- Fixing glitches in the website
- Improving accessibility
- Adding new translations
- Providing education for users

HOW WILL THIS AFFECT ME?

If you save more than 5 Communication Matrix assessments in a 12 -month period, you will need to sign up for a paid membership. Membership types and fees are described below:

Fee structure table

	Cost per year	# of saved assessments	Custom report cost	# of group members	Training webinar cost
Basic Individual	\$0	5 free	\$6	-	\$45
Paid Individual	\$25	25*	\$6	-	\$45
Basic Group	\$0	5 free per user	\$6	unlimited	\$45
Paid Group	\$150	100*	first 20 are included**	unlimited	2 webinars are included***

*additional saved assessments can be purchased for a cost of \$1 / assessment

**additional custom reports can be purchased for a cost of \$6/report

***additional webinars can be purchased for a cost of \$45/user

WHAT'S THE SAME?

There will be no fees associated with:

- Saving up to 5 Communication Matrix Assessments online in a 12-month period.
- Using the “Try Me” function to complete assessments that are not saved online.
- Using the Community Forum features of the website
- Saving any assessments you have completed before 2021

Please contact us at info@communicationmatrix.org or using our Contact Us form if you have any questions.